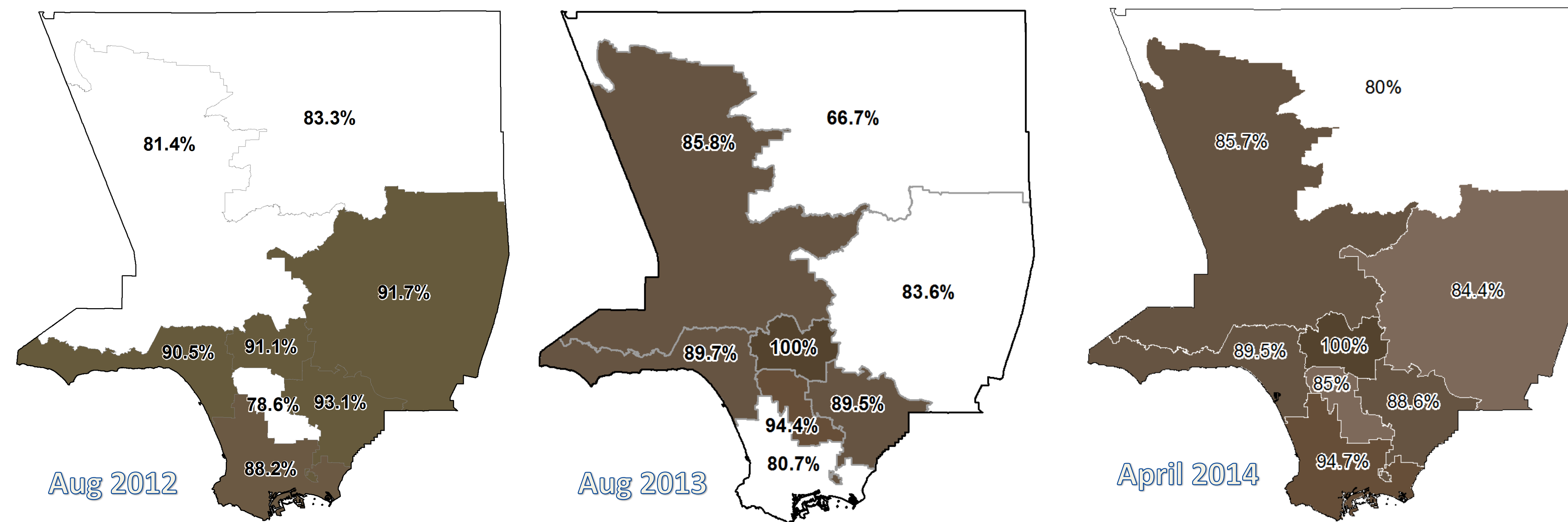
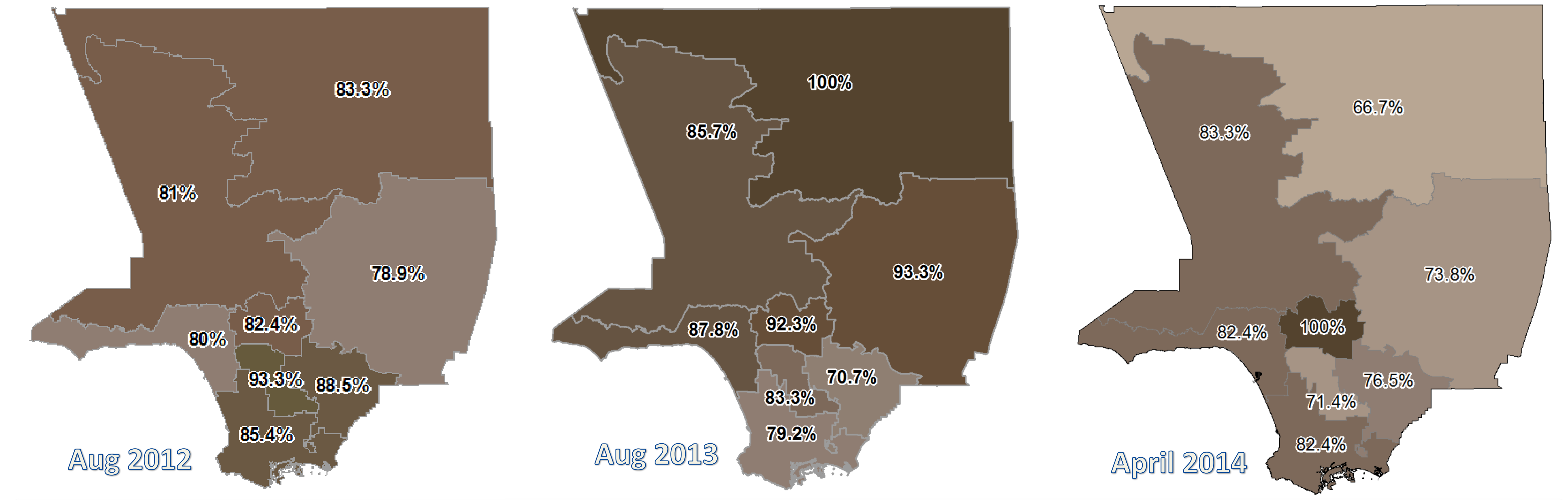


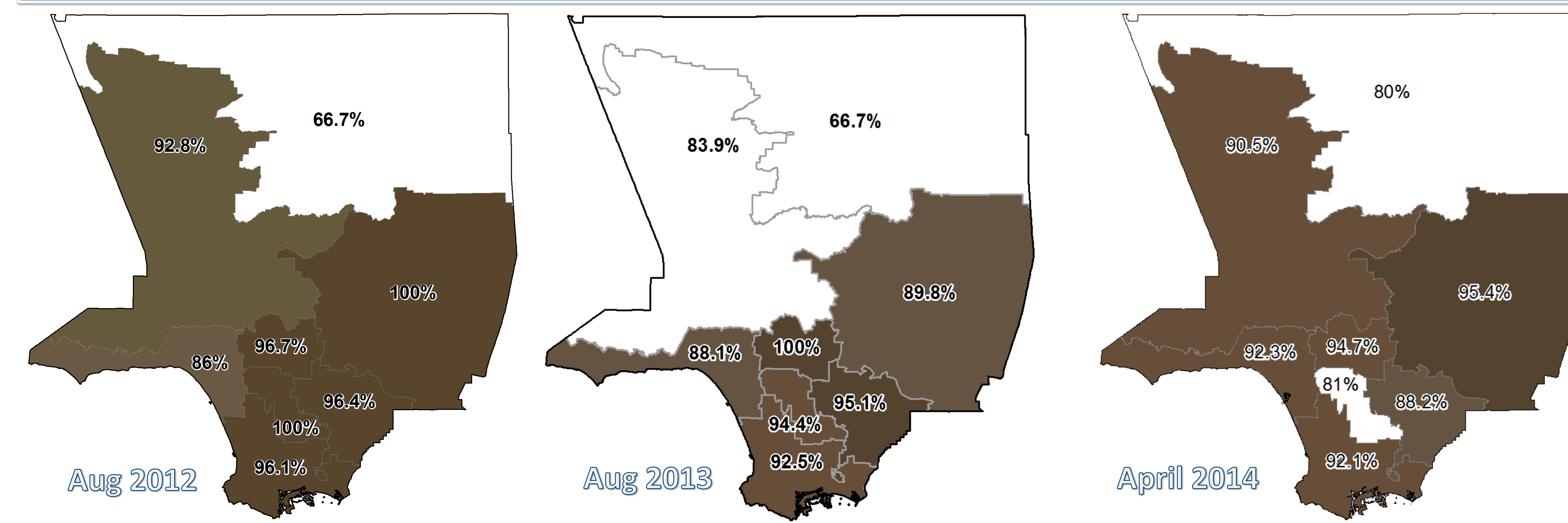
The location of services was convenient (outcome target = 84%)



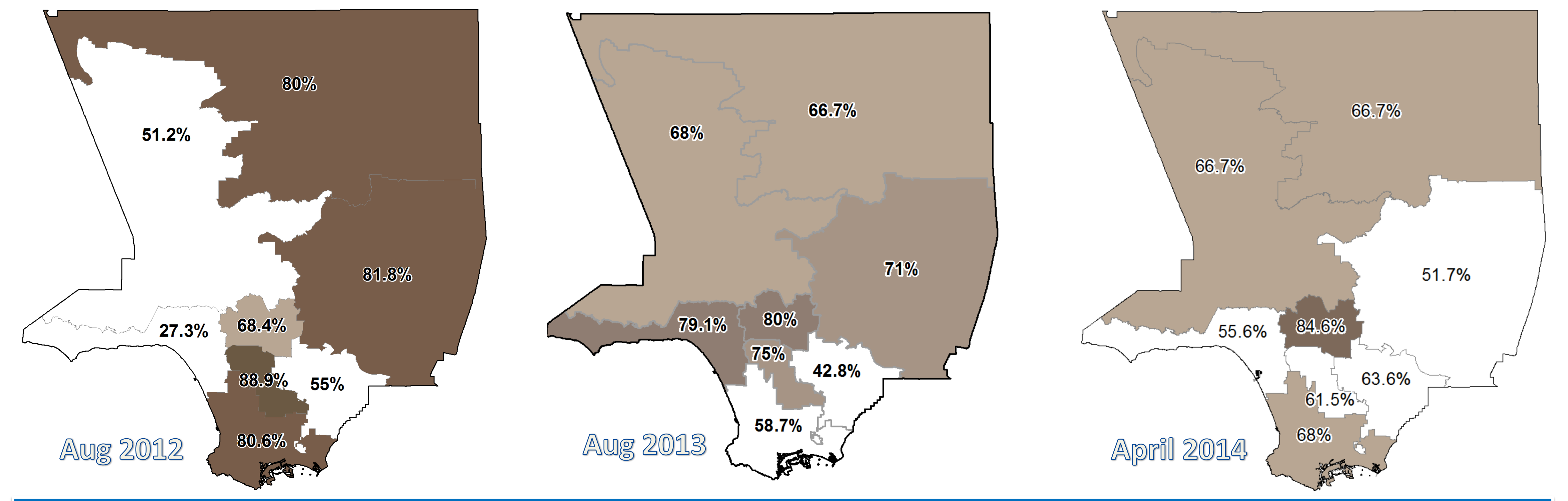
I deal more effectively with daily problems (outcome target = 65%)



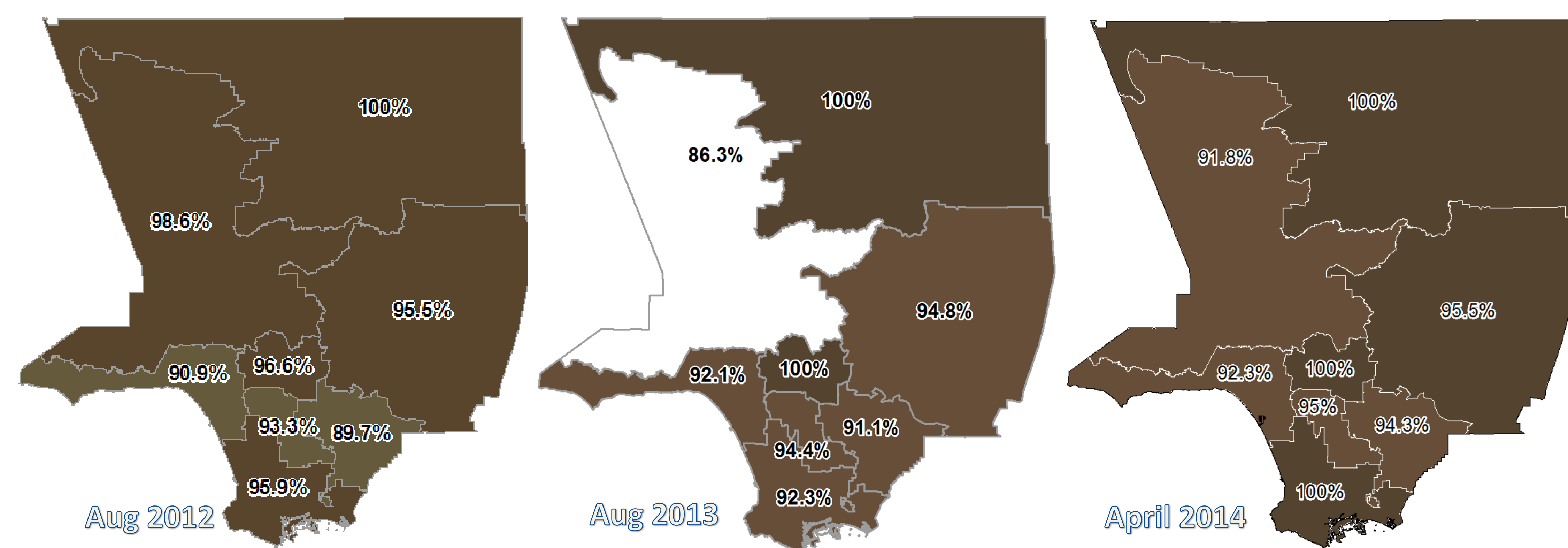
Staff were willing to see me as often as I felt it was necessary (outcome target = 85%)



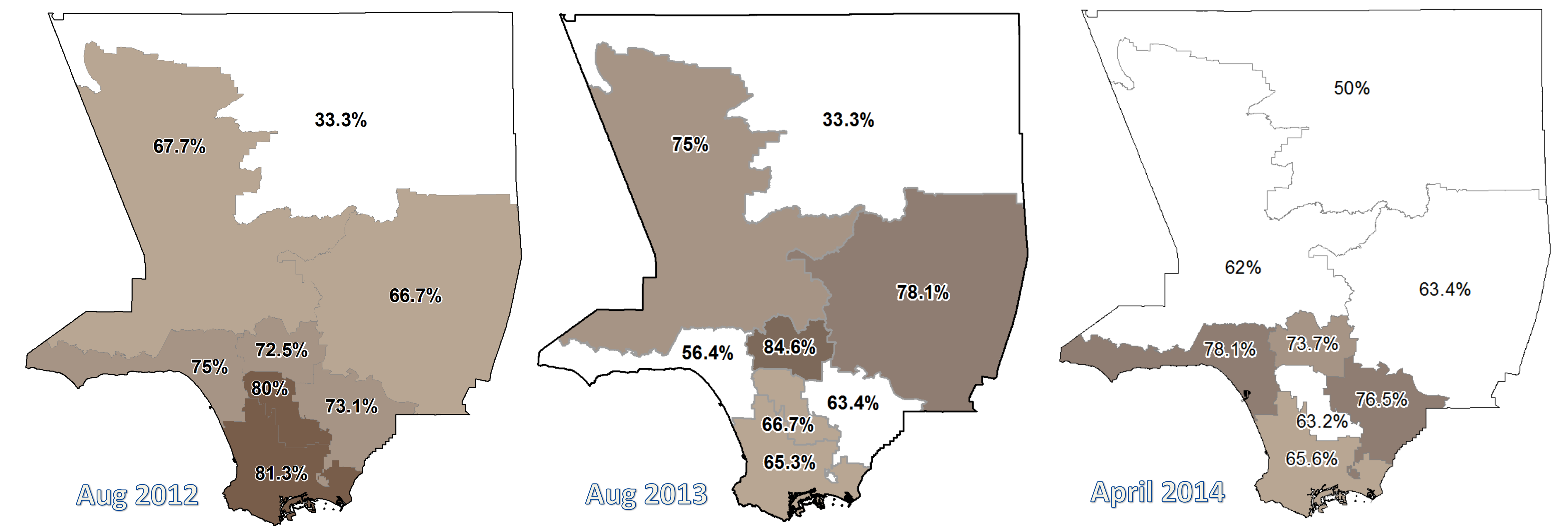
I do better in school and/or work (outcome target = 65%)



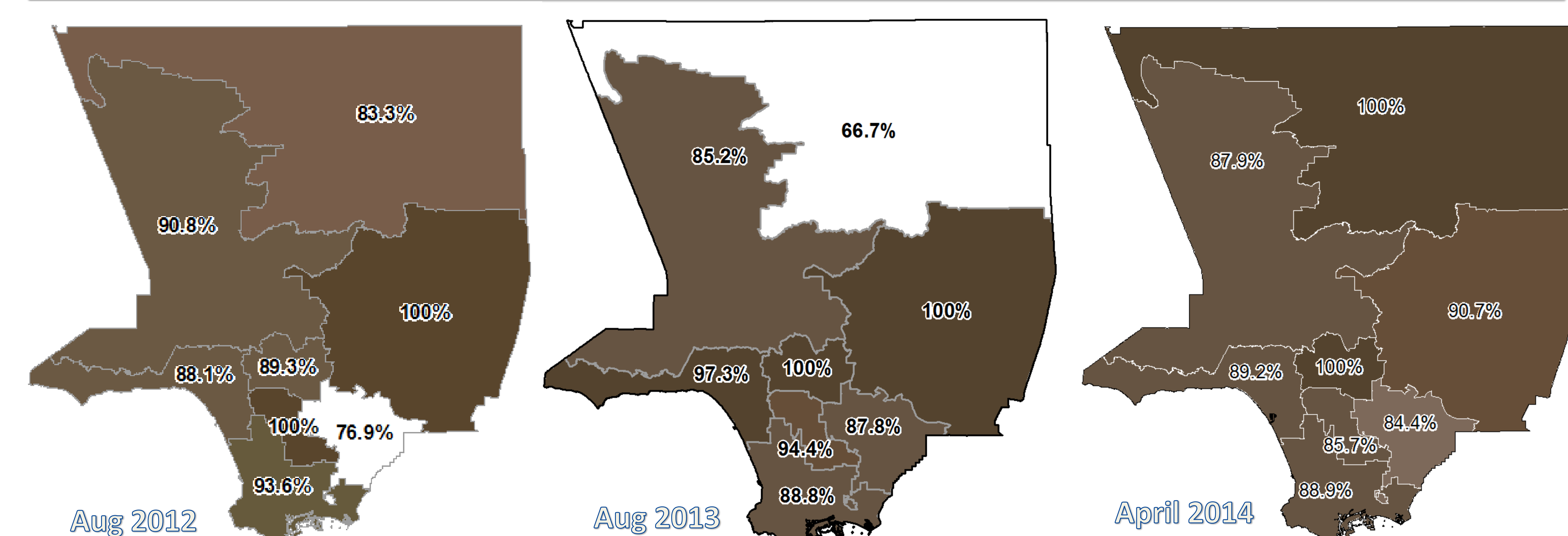
Services were available at times that were convenient for me (outcome target = 87%)



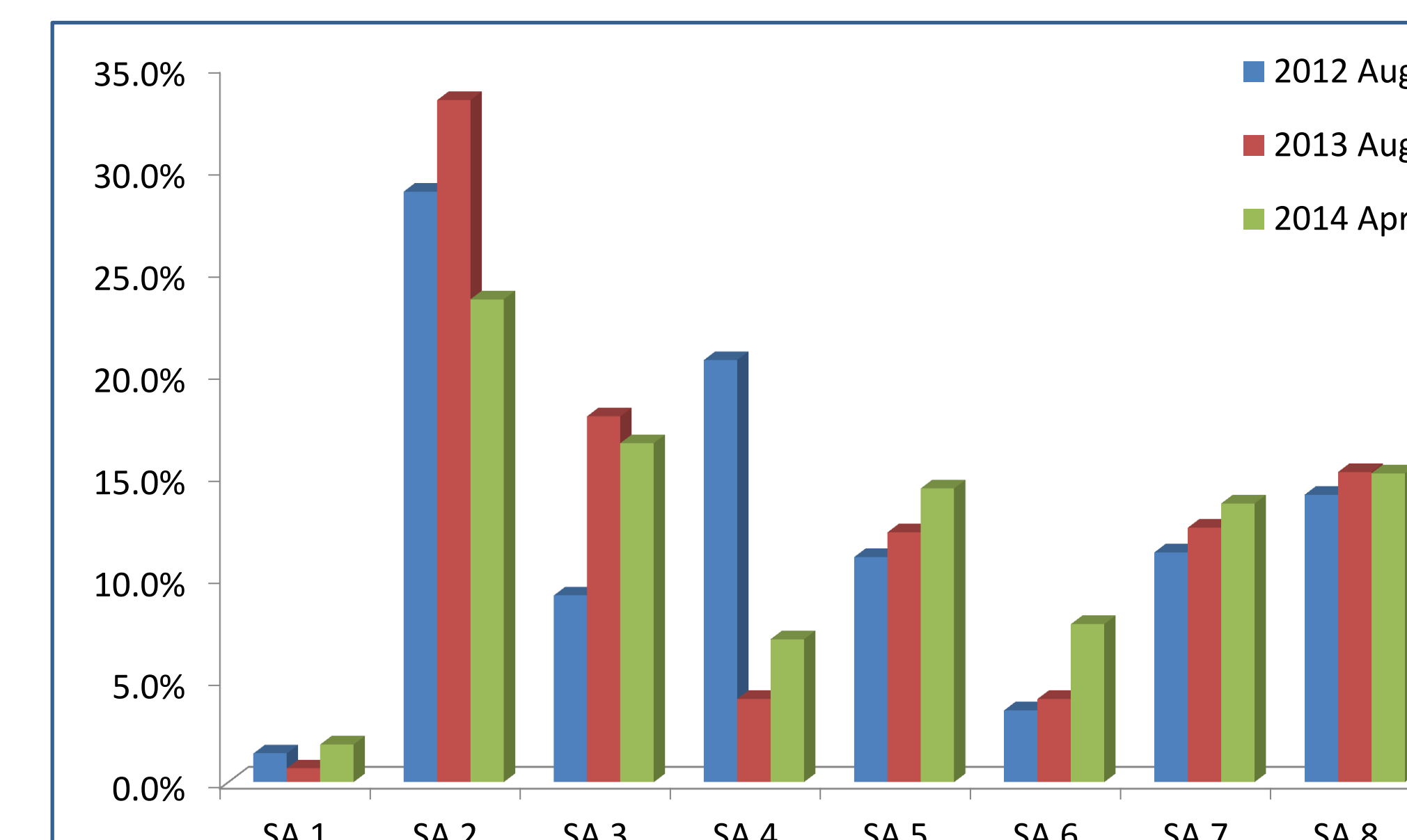
My symptoms are not bothering me (outcome target = 65%)



Staff were sensitive to my culture/ethnic background (outcome target = 80%)



Response Rate Chart



Response Rate

SA	2012 Aug	2013 Aug	2014 April
SA 1	1.4%	0.7%	1.8%
SA 2	28.9%	33.3%	23.6%
SA 3	9.2%	17.9%	16.6%
SA 4	20.7%	4.1%	7.0%
SA 5	11.0%	12.2%	14.4%
SA 6	3.5%	4.1%	7.7%
SA 7	11.3%	12.5%	13.7%
SA 8	14.1%	15.2%	15.1%

Legend

Strongly Agree / Agree
45.00 - 50.00%
50.01 - 55.00%
55.01 - 60.00%
60.01 - 65.00%
65.01 - 70.00%
70.01 - 75.00%
75.01 - 80.00%
80.01 - 85.00%
85.01 - 90.00%
90.01 - 95.00%
95.01 - 100.00%
Target Not Meet